

For a quarter of a century **Uroglas** have been using their expertise to provide automotive glass solutions. Their compact organisation offers a personalised service to clients ranging from multi national vehicle manufacturers to the man or woman on the street.



**Uroglas** had difficulty in the handling of enquiries through traditional methods, losing bits of paper and customers. They needed a comprehensive way of tracking quotes and orders with the flexibility to change requirements throughout the process, keeping them and their customers fully informed of the current position.

**Uroglas** searched around for a company that could understand and address their requirements. **Formability** was one of the companies that were asked if they were able to help, and were chosen to develop a bespoke online 'enquiry system' that would overcome these problems. **Formability** later assisted **Uroglas** with their online presence, developing and hosting several of their websites including **[www.uroglas.co.uk](http://www.uroglas.co.uk)**

Now **Uroglas** customers and Uroglas together can maintain and monitor orders over the Internet, simplifying and speeding up the process that previously delayed the process or resulted in lost or incorrect orders.

